



April 18, 2010

Dear Dr. Rosenstein,

I'm writing to express my sincerest gratitude for the treatment your hospital provided to my beloved 14-year-old cat, Polly. She has always been a shy cat, but since returning home from her dental operation at your hospital, she is as energetic and friendly as I can ever remember. She was obviously in a lot of pain, and whatever you did seems to have worked magic. Dr. Rothman was just great through the whole process, knowledgeable, kind and responsive. She walked me through everything and eased my fears about putting Polly under. Polly means the world to me, and I just wanted to let you know how grateful I am for what you were able to do for her.

Warmest regards,

Max Stevens (Owner) and Polly